



First Nations Health Authority
Health through wellness

24/7 ADDICTION
MEDICINE
CLINICIAN SUPPORT LINE

24/7 Addiction Medicine Clinician Support Line

EXPERT ADVICE IS AVAILABLE WITH A PHONE CALL

WHAT IS THIS SERVICE?

The 24/7 Addiction Medicine Clinician Support Line is a service provided by the BC Centre on Substance Use and is staffed by addiction medicine specialists from across BC. When you call, the specialists can answer your questions about the treatment and care of people who use substances.

WHO CAN CALL THIS SUPPORT LINE?

Frontline staff who are caring for individuals with existing or past substance use disorders.

WHEN?

24/7: All day, every day of the year.

HOW?

Call 778-945-7619. For more information visit [24/7 Addiction Medicine Clinician Support Line](#).

HOW LONG?

The support line is a pilot project and is available until June 30, 2021.

WHICH TOPIC AREAS CAN I ASK ABOUT?

Overdose prevention and harm reduction:

- Pregnant patient on opioid agonist treatment
- Risk mitigation treatment – who might this be a good fit for?
- Youth and substance use treatment options and supports
- Concurrent disorders and how to support, what to consider

- Transitions from opioids and pain management options
- Daily witness ingestion (DWI)
- Challenges with managing DWI at the pharmacy
- Withdrawal management challenges. For example, when is alcohol withdrawal safe at home?
- Outpatient withdrawal management
- Which withdrawal symptoms can be treated and managed safely at home?
- Which withdrawal symptoms should warrant a trip to the hospital?
- Harm reduction approach with methamphetamines
- Where can I get culturally safe help for my client?
- Excessive use of cannabis: is it harmful?

OTHER RESOURCES

If clients do not have access to addictions medicine or psychiatry services in their local area, they can request referral to the [First Nations Virtual Substance Use and Psychiatry Service](#).

If clients do not have access to primary care services in their local area, they can use the [First Nations Virtual Doctor of the Day](#).

For addiction medicine support, call 778-945-7619. For more information, visit [24/7 Addiction Medicine Clinician Support Line](#).